

Print this document, and read it fully, the instructions are important.

Welcome! You have enrolled in Successful Solutions Traditional Washington STARS Continuing Education Online

Child care professional development is easier than ever, with online training you can complete the educational component at your own pace, in your own time.

Helpful Information

It will take about 20 minutes for your log-in information to be active after enrollment.

Website: Access the Online Training Program at: www.washingtonstarsonline.com

Get Started: Click on the course title in the list to log-in.

Then, click on the button that says:

[Current Students](#)

[Log-In Here](#)

Log-In: Use the username and password that you selected during registration. This information should also be on your payment receipt that you received.

Can't Log In? [Contact us](#) using the Live Student Support Chat on the bottom right side of our website.

Business Hours: Student enrollment is processed between 8 am and 9 pm [PST](#), 7 days a week. If you enroll during the night, your student account will be activated the first thing the next morning. Please note that we are located in Washington State, on the West Coast. If you live in Florida, New York, or Main, you are 3 to 4 hours ahead of us. [Click here to see the time at our office right now.](#)

Term of Training Access: You will have twelve months from the date of payment to complete the training and then you will no-longer have access to the online course.

Technical support with the Online Courses: (360) 602-0960

Certificates: Once we receive the evaluation form, we will email you a certificate as a PDF file. Certificates are prepared daily and sent by **email**. In most cases you should receive your certificate the same day. However, it should never be more than 3 days.

All Other Questions: studentservices@starstraining.org