

**Print this document, and read it fully, the instructions are important.**

## **Welcome! You have enrolled in Successful Solutions In-Service Training**

Child care professional development is easier than ever, with online training you can complete the educational component at your own pace, in your own time.

### **Helpful Information**

**It will take about 20 minutes for your log-in information to be active after enrollment.**

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**Website:** Access the Online Training Program at: [www.ececlasses.com](http://www.ececlasses.com)

**Get Started:** Click on the link labeled **ECE/STARS: [In-Service \(STARS\)](#)**

**Log-In:** Use the username and password that you selected during registration. This information should also be on your payment receipt that you received.

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**Can't Log In?** [Contact us](#) using the Live Student Support Chat on the bottom right side of our website.

**Business Hours:** Student enrollment is processed between 8 am and 9 pm [PST](#), 7 days a week. If you enroll during the night, your student account will be activated the first thing the next morning. Please note that we are located in Washington State, on the West Coast. If you live in Florida, New York, or Main, you are 3 to 4 hours ahead of us. [Click here to see the time at our office right now.](#)

**Term of Training Access:** You will have [twelve months](#) from the date of payment to complete the training and then you will no-longer have access to the online course.

**Technical support with the Online Courses:** **1-800-261-6248**

**Certificates:** Submit an [evaluation form](#) after you have completed all of your courses. **To receive your certificate after completion of your courses, you MUST fill out an [evaluation form](#).** If you would like a certificate for an individual course, you may print an automated certificate from the training platform. Once you complete the course, under Progress Report, look for the certificate icon. The certificate will be available immediately upon completion of the course. **Attention:** Washington STARS credit will NOT be issued if an evaluation form is not submitted.

**All Other Questions:** [studentservices@starstraining.org](mailto:studentservices@starstraining.org)